



# PATIENT MODULE ENHANCEMENTS

Enhancements to the Medical Use of Marijuana Online System

## WHAT?

The purpose of this document is to provide a high-level overview of the enhancements that will be rolled out to the Medical Use of Marijuana Online System. This is the online portal used by patients to register with the Commonwealth of Massachusetts. This document will only cover the enhancements that appear on the patient portal.

## WHEN?

The roll-out will take place on **SUNDAY, APRIL 23, 2017**.

## WHERE?

The Medical Use of Marijuana Online System is housed with the Virtual Gateway application:

<https://sso.hhs.state.ma.us/>

## WHY?

The Medical Use of Marijuana Program (the "Program") and the Department of Public Health is committed to continuous improvement and customer service. We want to ensure that the registration process is as streamlined as possible for our constituents.

## THE ENHANCEMENTS



- Newly issued Program ID cards will now be valid for 1 year instead of 3 years.

The expiration date on the card will now reflect the patient's registration expiration date.



- Caregiver approval made simpler by removing the PIN requirement during the patient's registration renewal process.

The patient will validate that they would like to keep the existing caregiver when they are renewing their registration.



- Caregiver purchase transparency.

Patient will be notified when their caregiver makes a purchase in their name.



- Easier picture uploads for Program ID Card through RMV picture retrieval.

The system will automatically retrieve an available RMV photo based upon information provided by the patient.



- New display for purchase history.

The remaining quantity allowed to purchase and the first available date for the next purchase based on certified quantity will be displayed.



- Notification when physician certification is expiring.

Patients will now receive additional notification when their physician certification is expiring soon.

## FURTHER INSTRUCTIONS

For detailed instructions, click the "Help" link at the upper-right hand corner of the screen when you are signed in to your account.

## HAVE QUESTIONS?



Visit our website: [www.mass.gov/medicalmarijuana](http://www.mass.gov/medicalmarijuana)



E-Mail: [MedicalMarijuana@state.ma.us](mailto:MedicalMarijuana@state.ma.us)



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